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**CONFERINȚA NAȚIONALĂ A A.R.T.S.**  
**ediția a IV-a**  
**"PIAȚA EUROPEANĂ DE TEHNICĂ DE SECURITATE -**  
**AMENINȚARE SAU OPORTUNITATE?"**

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**București, 6 iunie 2012**  
**Hotel Athenee Palace Hilton**



# The actual status of European services standard

**The National Conference of ARTS**

**6.June 2012**

**Paul Langer**

- Our industry has successfully introduced EN product standards to achieve a high quality of products
- Our products are not of the type "Plug and Play" to be installed by amateurs
- Implementation needs qualified service
- Poor service corrupts good products
- The Directive, 2006/123/EC, on services in the Internal Market ("Services Directive= SD") lay claims to all EU nations to remove all legal & administrative barriers to trade, to release the untapped growth potential of services markets in EU.

# Interest



- Providers of products & systems are interested to strengthen and widen their capabilities in a sustainable way on the base of proven competence and quality
- Only a European Standard can provide European customers with an important criteria to select providers which can offer certified high quality services
- Driven by the market such a standard will define the level of expectation to all providers

## More Benefits



- The systems coincide frequently at the customers site, have basically the same processes in service and often require a substantial amount of synchronization during realization and lifetime.

So

- if basic terms are defined equal the understanding between the service providers will increase
- if transparency of the accomplishments exists it will lead to smoother cooperation, inside one system and even more between different systems
- realization can be simpler and faster to the benefit of system providers and customers

## Scope



- *First part of the scope – actual result of the discussion in AdHoc Group of CEN/CENELEC/TC 4)*
- *This base standard specifies the general requirements for quality of services supplied by companies and the competencies of their involved staff charged with any of: the planning, design, installation, commissioning, handover, maintenance and repair of fire safety and/or security systems. There is no differentiation implied to the project size, to the company/organization structure, company/organization size and experience.*

# Draft Structure (status of discussion in ad-hoc group)



Definition of common terms

General requirements to the:

- company,
- competence of the staff
- service output

Additional requirements which take into account the specific situation of the different systems as an integral part for:

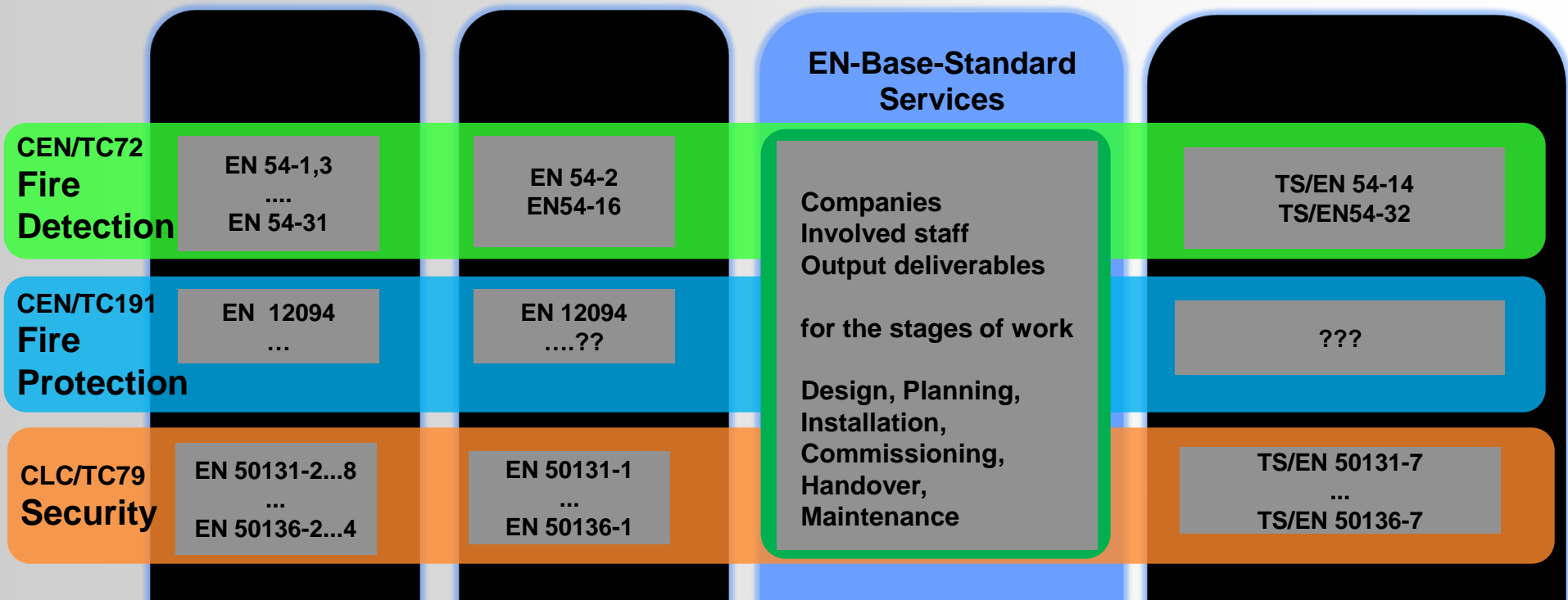
- planning
- design
- installation
- commissioning/handover
- maintenance/repair

# View of the next Future

## Overview and Interdependency of European Standards



The combination of Component-, CIE/System- and the **Base-Service Standard** close the gap to the additional Codes of Practice and/or specific Standards



Notes: a) Services for initial Safety and/or Security Concept prior to Design are not regulated.  
 b) The listed EN standards are maybe not complete.



## Timeline & Activities



- CEN/CLC TC 4 “Services for fire safety and security system” was established with the resolution BT C85/2010 **Nov 2010**
- DIN invited for the 1.meeting to Berlin **April 8, 2011**
- 2 CEN/CENELEC TC 4 plenary meetings took place **Oct 2011/Mar 2012**
- in 5(3) adhoc meetings with one representative from each country, a drafted standard text shall be developed **Jan-Aug/2012**
- **active engagement and reaction of NC are requested!**

Thank you !